

The background is a complex, abstract teal design. It features a grid of overlapping squares and rectangles, some of which are semi-transparent. There are also various geometric shapes like circles, diamonds, and lines, some of which are dotted or have a glowing effect. The overall aesthetic is modern and technical.

Hardware Maintenance

BS/2 hardware maintenance

- Installation, maintenance and repair of technical equipment
- Replacement of spare parts and repairs
- Hardware rent
- Integration of software and technical equipment



Why to choose BS/2?

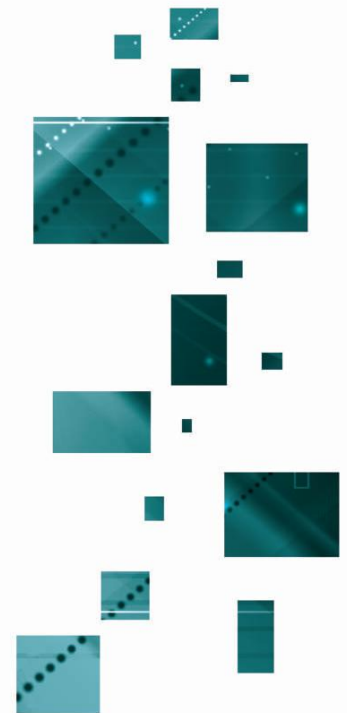


Business Benefits of Hardware Maintenance Services

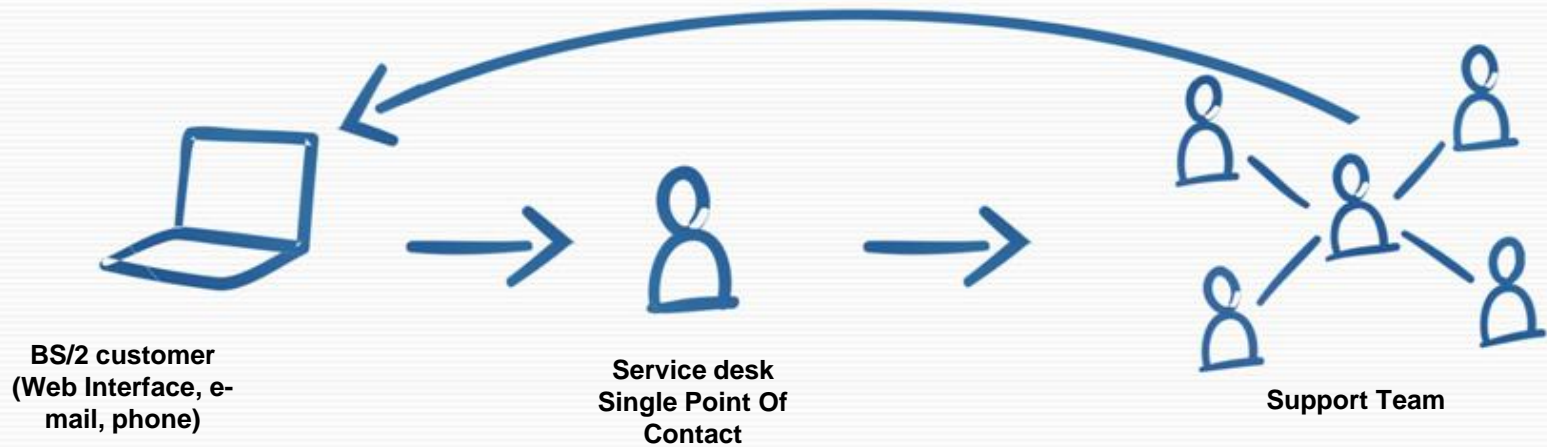
- SW and HW service management with a **single point of accountability**
- **Vendor coordination, maintenance transition and delivery management**
- **Problem reporting, tracking and measurement**
- **Administration management** with ProView monitoring program
- Weekly/monthly **reports** presentations
- **Suggestions proposals** (ATM location selection, avoidance downtime)
- **Maintenance and problem management**, repair coordination
- **Advices** on inappropriate supervision of equipment operation and configuration

BS/2 "Service Desk"

- Customer "service desk" is based upon a Single Point of Contact (SPOC) principle
- BS/2 "Service Desk" helps to reduce both client's and IT section costs and optimally allocate resources
- It helps to improve communication and information management, ensure proactive service monitoring

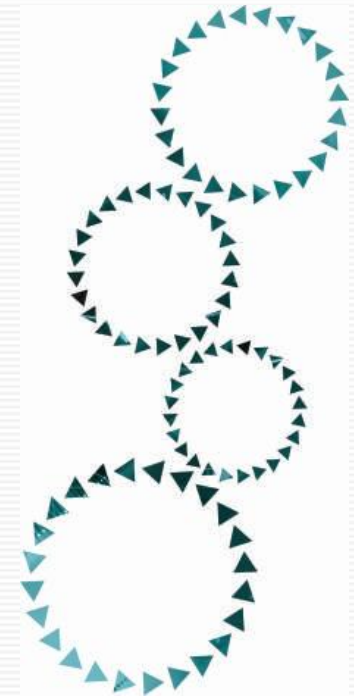


How it works?



BS/2 Support Team Helps:

- To focus on initiatives to drive new business value
- Simplify administration
- Improve overall hardware responsiveness, accountability and management



Related services

Hardware Trainings - to optimize the activities of the latest innovative banking technology

- Regulatory compliance Trainings
- Software Trainings
- Hardware Trainings

Software support and maintenance - Depending on their individual needs, customers may choose maintenance services (updates, upgrades, hot-fixes) and separately support level:

- *Gold Level* – proactive support package
- *Silver Level* – economy support package

Thank you

Please visit www.bs2.lt

For further information